

Mandatory Regulatory and Operational Requirements – Tender

With reference to the above-mentioned tender, all participating bidders are hereby informed that compliance with the following regulatory and operational requirements is **mandatory** for the proposed service provider. These conditions shall form an integral part of the tender evaluation and contract execution.

1. Regulatory Registrations and Approvals

The service provider must possess valid and current:

- Registration, certification, and approvals from the Directorate General of Civil Aviation (DGCA).
- Registration, certification, and approvals from the Uttarakhand Civil Aviation Development Authority (UCADA).
- Necessary communication clearances and operational approvals from the Airports Authority of India (AAI).

Documentary proof of the above shall be submitted along with the bid.

2. Flight Approvals and ATC Coordination

It shall be the sole responsibility of the service provider to:

- Obtain all required flight permissions and regulatory clearances for each operation.
- Coordinate with the concerned Air Traffic Control (ATC) authorities and provide all necessary flight-related information prior to every flight.

No responsibility in this regard shall rest with the procuring authority.

3. Data Management and Reporting

The service provider must:

- Properly maintain all flight log files and flying data records in accordance with applicable aviation regulations.
- Share such records with the Drone Department as and when requested, without delay.

4. Maintenance and Spare Parts

The service provider shall be fully responsible for:

- Proper maintenance of drones and calibration of all instruments and equipment.
- Ensuring availability of a minimum of two (02) complete sets of essential spare parts and instruments at the designated hub at all times.

5. Logistics and Handling of Medical Supplies

The service provider shall be entirely responsible for:

- Packaging, loading, and unloading of medical supplies.
- Safe transportation and delivery of medical supplies to the designated personnel at both hub and spoke locations.

Failure to comply with any of the above mandatory requirements may result in rejection of the bid or termination of the contract, as applicable.

All bidders are advised to carefully review these requirements and ensure strict compliance.