

**IBM**

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To whomsoever it may concern

Subject: IBM SPSS

We, IBM India Pvt. Ltd. confirm that the International Business Machines Corporation ("IBM") acquired SPSS Inc. in 2009 and the transfer of business came into effect from October 1, 2010.

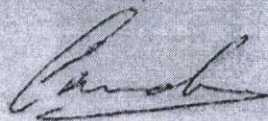
IBM SPSS is a proprietary IBM product and SPSS is a registered trademark of IBM

On 25th January, 2010, IBM announced the SVP channel strategy in response to requests from you, our valued clients. The IBM authorized Software Value plus (SVP) Business Partner ecosystem provides clients with critical resources to design solutions and drive deployments.

When IBM Software products are resold by an IBM SVP approved business partner, these IBM Software products are subject to the applicable software licensing support terms under the IBM International Program License Agreement.

For transactions carried out with IBM or IBM approved SVP business partners, the IBM Passport Advantage support program provide IBM SPSS version upgrades, release updates and support via email, web and telephone by IBM.

Yours faithfully,



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Rohit Pande  
Business Unit Executive-Software Group Channels & Alliances  
IBM INDIA PVT LTD