



Bid Number/बोली क्रमांक (बिड संख्या):  
GEM/2024/B/5658514  
Dated/दिनांक : 27-11-2024

### Bid Document/ बिड दस्तावेज़

| Bid Details/बिड विवरण                                                                                                                |                                                                                                                                                                                                                                                                                     |
|--------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Bid End Date/Time/बिड बंद होने की तारीख/समय                                                                                          | 18-12-2024 18:00:00                                                                                                                                                                                                                                                                 |
| Bid Opening Date/Time/बिड खुलने की तारीख/समय                                                                                         | 18-12-2024 18:30:00                                                                                                                                                                                                                                                                 |
| Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)                                                            | 180 (Days)                                                                                                                                                                                                                                                                          |
| Ministry/State Name/मंत्रालय/राज्य का नाम                                                                                            | Ministry Of Health And Family Welfare                                                                                                                                                                                                                                               |
| Department Name/विभाग का नाम                                                                                                         | Department Of Health And Family Welfare                                                                                                                                                                                                                                             |
| Organisation Name/संगठन का नाम                                                                                                       | All India Institute Of Medical Sciences (aiims)                                                                                                                                                                                                                                     |
| Office Name/कार्यालय का नाम                                                                                                          | Rishikesh                                                                                                                                                                                                                                                                           |
| Total Quantity/कुल मात्रा                                                                                                            | 1                                                                                                                                                                                                                                                                                   |
| Item Category/मद केटेगरी                                                                                                             | Interactive Panels with CPU (Q2)                                                                                                                                                                                                                                                    |
| Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)                        | 1 Lakh (s)                                                                                                                                                                                                                                                                          |
| OEM Average Turnover (Last 3 Years)/मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)                                               | 7 Lakh (s)                                                                                                                                                                                                                                                                          |
| Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष                     | 2 Year (s)                                                                                                                                                                                                                                                                          |
| MSE Exemption for Years Of Experience/अनुभव के वर्षों से एमएसई छूट/ and Turnover/टर्नओवर के लिए एमएसई को छूट प्राप्त है              | Yes                                                                                                                                                                                                                                                                                 |
| Startup Exemption for Years Of Experience/अनुभव के वर्षों से स्टार्टअप छूट/ and Turnover/ टर्नओवर के लिए स्टार्टअप को छूट प्राप्त है | Yes                                                                                                                                                                                                                                                                                 |
| Document required from seller/विक्रेता से मांगे गए दस्तावेज़                                                                         | Experience Criteria,Bidder Turnover,OEM Authorization Certificate,OEM Annual Turnover<br>*In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer |

| <b>Bid Details/बिड विवरण</b>                                                                                                            |                                   |
|-----------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------|
| <b>Do you want to show documents uploaded by bidders to all bidders participated in bid?/</b>                                           | No                                |
| <b>Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया</b>                                                                               | Yes                               |
| <b>RA Qualification Rule</b>                                                                                                            | H1-Highest Priced Bid Elimination |
| <b>Type of Bid/बिड का प्रकार</b>                                                                                                        | Two Packet Bid                    |
| <b>Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय</b> | 3 Days                            |
| <b>Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)</b>                                      | No                                |
| <b>Evaluation Method/मूल्यांकन पद्धति</b>                                                                                               | Total value wise evaluation       |
| <b>Arbitration Clause</b>                                                                                                               | No                                |
| <b>Mediation Clause</b>                                                                                                                 | No                                |

**EMD Detail/ईएमडी विवरण**

|                   |    |
|-------------------|----|
| Required/आवश्यकता | No |
|-------------------|----|

**ePBG Detail/ईपीबीजी विवरण**

|                   |    |
|-------------------|----|
| Required/आवश्यकता | No |
|-------------------|----|

**MII Purchase Preference/एमआईआई खरीद वरीयता**

|                                            |    |
|--------------------------------------------|----|
| MII Purchase Preference/एमआईआई खरीद वरीयता | No |
|--------------------------------------------|----|

**MSE Purchase Preference/एमएसई खरीद वरीयता**

|                                           |     |
|-------------------------------------------|-----|
| MSE Purchase Preference/एमएसई खरीद वरीयता | Yes |
|-------------------------------------------|-----|

1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to their meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of

quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.

3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

4. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.

5. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

6. Purchase preference will be given to MSEs having valid Udyam Registration and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service and Buyer will decide eligibility for purchase preference based on documentary evidence submitted, while evaluating the bid. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM No. F.1/4/2021-PPD dated 18.05.2023 [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

7. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

8. Reverse Auction would be conducted amongst all the technically qualified bidders except the Highest quoting bidder. The technically qualified Highest Quoting bidder will not be allowed to participate in RA. However, H-1 will also be allowed to participate in RA in following cases:

- i. If number of technically qualified bidders are only 2 or 3.
- ii. If Buyer has chosen to split the bid amongst N sellers, and H1 bid is coming within N.
- iii. In case Primary product of only one OEM is left in contention for participation in RA on elimination of H-1.
- iv. If L-1 is non-MSE and H-1 is eligible MSE and H-1 price is coming within price band of 15% of Non-MSE L-1
- v. If L-1 is non-MII and H-1 is eligible MII and H-1 price is coming within price band of 20% of Non-MII L-1

## **Interactive Panels With CPU ( 1 pieces )**

### **Technical Specifications/तकनीकी विशिष्टियाँ**

[\\* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification](#)

| Specification | Specification Name/विशिष्टि का नाम                                      | Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य                                                                                                                                                   |
|---------------|-------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| DISPLAY       | <b>Display Type</b>                                                     | Anti-Glare LCD with Edge-lit LED, Anti-Glare LCD with Direct-lit LED                                                                                                                                             |
|               | <b>Minimum Contrast Ratio</b>                                           | 1000 : 1, 1100 : 1, 1200 : 1, 1300 : 1, 1400 : 1, 1500 : 1, 1600 : 1, 1700 : 1, 1800 : 1, 1900 : 1, 2000 : 1 Or higher                                                                                           |
|               | <b>Minimum Display Panel Size, Diagonal (in Inches)</b>                 | 55, 65, 75, 86, 98, 100, 105, 110 Or higher                                                                                                                                                                      |
|               | <b>Minimum Display Resolution (Horizontal x Vertical) (in Pixels)</b>   | WXGA - 1280 x 720, WXGA - 1280 x 800, WXGA+ - 1440 x 900, HD+ - 1600 x 900, WSXGA+ - 1680 x 1050, FHD - 1920 x 1080, WUXGA - 1920 x 1200, QHD - 2560 x 1440, WQXGA - 2560 x 1600, 4K UHD - 3840 x 2160 Or higher |
|               | <b>Display Brightness (in Nits)</b>                                     | 350, 400, 450, 500, 550, 600, 800, 1000 Or higher                                                                                                                                                                |
|               | <b>Minimum Panel Life (in Hours)</b>                                    | 30000, 40000, 50000 Or higher                                                                                                                                                                                    |
| TOUCH SCREEN  | <b>Touch Interface</b>                                                  | Touch sensitive, Pen Driven, Touch Sensitive as well as Pen Driven                                                                                                                                               |
|               | <b>Touch Technology</b>                                                 | Infrared (IR), Capacitive, Surface Acoustic Wave (SAW), Resistive, Optical                                                                                                                                       |
|               | <b>Number of Touch Points (in Number)</b>                               | 1, 5, 10, 20, 40 Or higher                                                                                                                                                                                       |
|               | <b>Additional Softwares</b>                                             | Device Management Software, NA                                                                                                                                                                                   |
|               | <b>On Site Warranty Support (in Years)</b>                              | 1, 2, 3 Or higher                                                                                                                                                                                                |
| CPU           | <b>Type of CPU</b>                                                      | Inbuilt CPU without Slot Provision for Open pluggable Specification (OPS), Inbuilt CPU with Slot Provision for Open pluggable Specification (OPS)                                                                |
|               | <b>Number of Cores</b>                                                  | 4, 6, 8 Or higher                                                                                                                                                                                                |
|               | <b>Memory (in GB)</b>                                                   | 4, 8, 16 Or higher                                                                                                                                                                                               |
|               | <b>SSD Storage Capacity (in GB)</b>                                     | 32, 64 Or higher                                                                                                                                                                                                 |
|               | <b>Provision of Slot for Open pluggable Specification (OPS)</b>         | Yes, No                                                                                                                                                                                                          |
| OPTIONAL ITEM | <b>Open pluggable Specification (OPS) included in scope of supply</b>   | Yes, No                                                                                                                                                                                                          |
|               | <b>Pre-Install Software (OS) for Open pluggable Specification (OPS)</b> | Windows, Linux, NA as No OPS                                                                                                                                                                                     |
|               | <b>Memory (in GB) for Open pluggable Specification (OPS)</b>            | 4, 8, 16, NA as no OPS                                                                                                                                                                                           |

| Specification | Specification Name/विशिष्टि का नाम            | Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य                |
|---------------|-----------------------------------------------|-------------------------------------------------------------------------------|
| PORTS         | Number of Input HDMI Ports                    | 1, 2, 3, 4 Or higher                                                          |
|               | Number of Output HDMI Ports                   | 0, 1 Or higher                                                                |
|               | In-built Speakers                             | Yes, No Speaker                                                               |
|               | Mounting                                      | Wall Mount, Floor Mount, Mobile Floor Mount                                   |
| CONNECTIVITY  | Availability of Bluetooth Connectivity        | Yes. Inbuilt, Yes. External, No Bluetooth                                     |
|               | Bluetooth Version                             | No Bluetooth, 5.0, 5.1, 5.2, 5.3 Or higher                                    |
|               | Availability of Wi-Fi Connectivity            | Yes. Inbuilt, No Wifi                                                         |
|               | Wi-Fi Connectivity                            | No Wifi, 802.11g (2.4 GHz), 802.11a (5 GHz), 802.11n (2.4 or 5 GHz) Or higher |
| ACCESSORIES   | Number of Electronic Pen or Stylus Each Panel | 0, 1, 2 Or higher                                                             |
|               | Additional HDMI Cable                         | 0, 1, 2                                                                       |

#### Additional Specification Parameters - Interactive Panels With CPU ( 1 pieces )

| Specification Parameter Name                                              | Bid Requirement (Allowed Values)                                                                          |
|---------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------|
| The Technical specifications of the indented product are attached in ATC. | Notwithstanding anything contained above, the technical specifications mentioned in ATC must be complied. |

\* Bidders offering must also comply with the additional specification parameters mentioned above.

#### Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

| S.No./क्र. सं. | Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी | Address/पता                                                                                            | Quantity/मात्रा | Delivery Days/डिलीवरी के दिन |
|----------------|---------------------------------------------------------|--------------------------------------------------------------------------------------------------------|-----------------|------------------------------|
| 1              | RAJEEV KUMAR                                            | 249203,Central Store, AIIMS Rishikesh, Virbhadra Road, Near Bairaj Lake, Rishikesh, Uttarakhand-249203 | 1               | 15                           |

## **Buyer Added Bid Specific Terms and Conditions/**क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Experience Certificate for the supply of the same to any Govt/ PSU/ any renowned private organisation along with Supply/ Purchase Order.
2. If the agency is registered under MSME or NSIC, then EMD exemption certificate needs to be enclosed.
3. Make in india specific authorisation certificate needs to be enclosed.

### **4. Generic**

Experience Criteria: The Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for 2 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.

### **5. Generic**

**Manufacturer Authorization:**Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid

### **6. Turnover**

Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

### **7. Turnover**

OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

### **8. Buyer Added Bid Specific ATC**

Buyer uploaded ATC document [Click here to view the file.](#)

## **Disclaimer/अस्वीकरण**

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to

exemption provided to such sellers under GeM GTC.

3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

[This Bid is also governed by the General Terms and Conditions/ यह बिड सामान्य शर्तों के अंतर्गत भी शासित है](#)

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

**---Thank You/धन्यवाद---**